



# Leading the **AI Wave**

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**ELEVATING  
OUTCOMES**

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Our industry has  
faced major  
paradigm shifts  
before.

The winners  
responded by  
making bold  
choices.







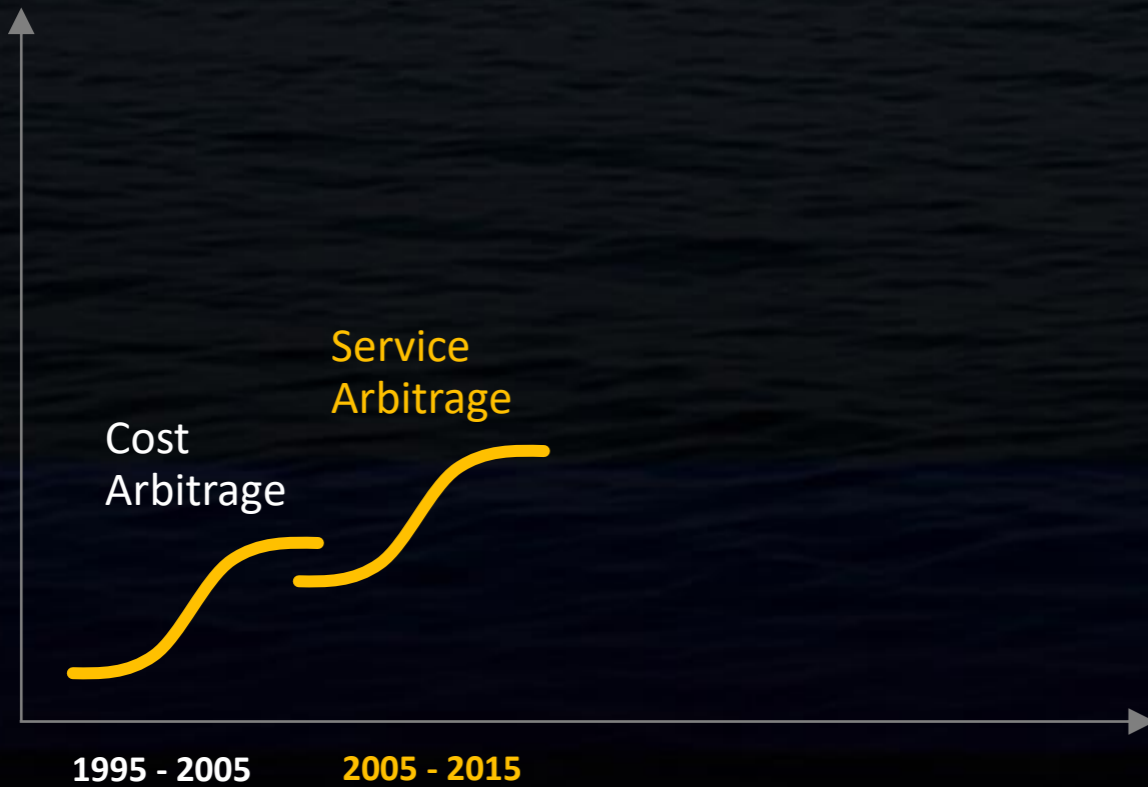
**1.1Mn+**  
H1B visas issued

Source: US Immigration council

**900K+**  
Offshore services  
workers by 2005

Source: McKinsey

**GLOBAL DELIVERY MODEL**  
Fundamental Innovation



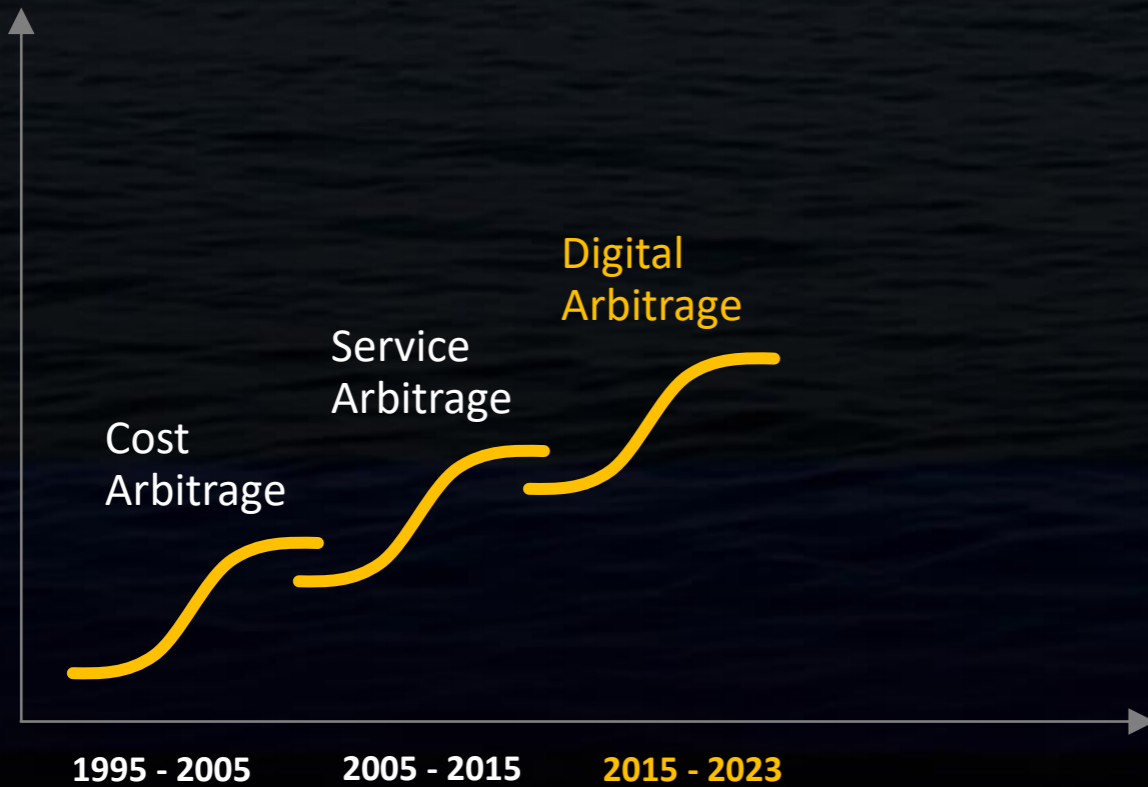
**24 B\$ → 144 B\$**

Indian IT Industry ('05 & '15)

Source: NASSCOM

## SERVICE DECOMPOSITION & COMMERCIAL ACCOUNTABILITY

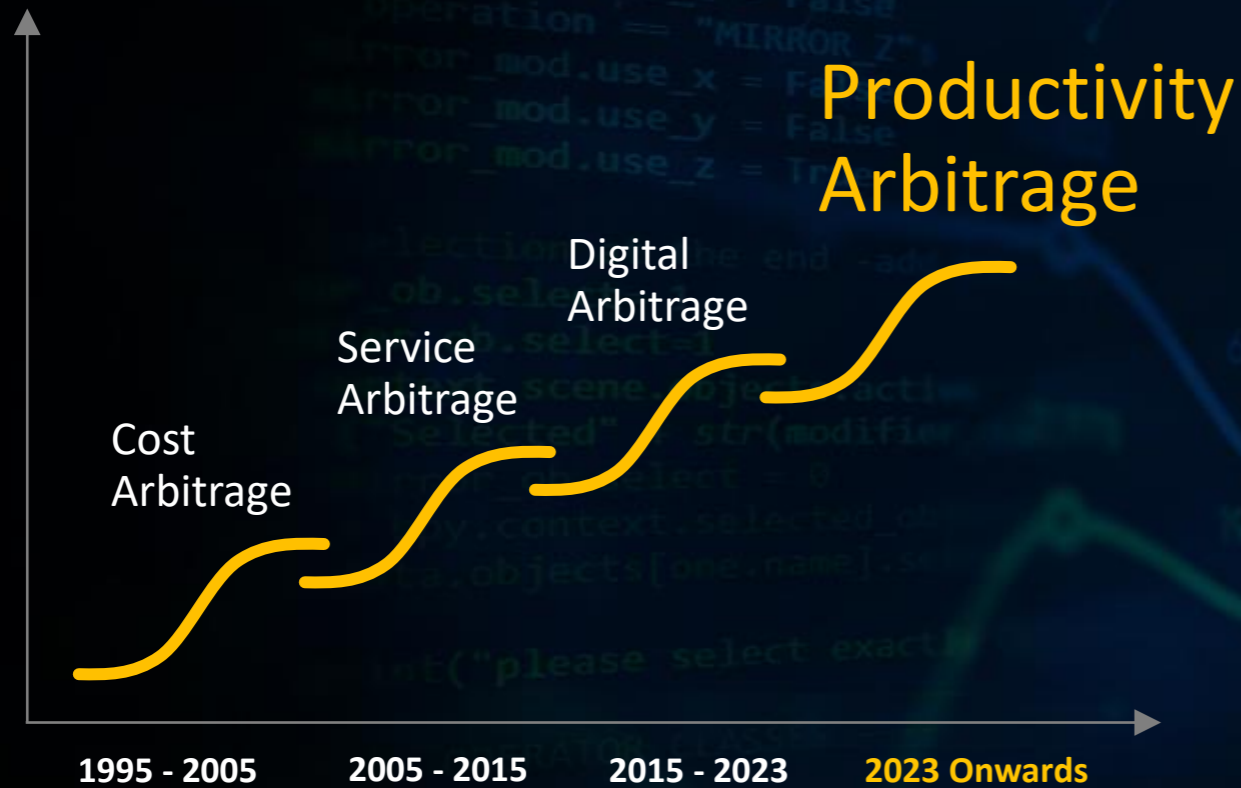
Fundamental Innovation



<b>3x</b> GCC growth in India <small>Source: NASSCOM</small>	<b>23%</b> Growth of Digital Pure-plays <small>Source: Company financials</small>	<b>&lt;10%</b> Growth CAGR of Indian Tier 1 <small>Source: Company financials</small>
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**DIGITAL-DOMAIN CONVERGENCE**  
Fundamental Innovation





## AI-DRIVEN PRODUCTIVITY

Fundamental Innovation

# Artificial Intelligence

## Disruptive currents steering the productivity wave

### AI Productivity Potential

Developer  
productivity gains

**35% to 45 %**

Source: McKinsey

Customer service  
productivity gains

**30% to 40%**

Source: BCG

Content creation  
productivity gains

**30% to 50%**

Source: Bain



# What will it take for us to ride this wave?

**Service  
Transformation**

**Talent  
Transformation**

**Operating Model  
Transformation**





What will it take for us  
to ride this wave?

**AI**  
~~**GLOBAL**~~  
**DELIVERY MODEL**



# LTIMINDTREE AI Delivery Model

AI IN  
EVERYTHING

Infuse AI in  
everything we do

EVERYTHING  
FOR AI

AI at scale,  
engineered together

AI FOR  
EVERYONE

Empowering people,  
humanizing AI



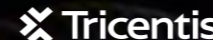
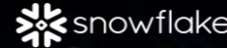
# 1

AI IN EVERYTHING  
Infuse AI in everything we do

# Infusing AI

## in the way we deliver our services and solutions

<b>AI in Experience</b>	Copilot for UX Design	Augmented Creatives	AI-Powered Marketing Campaigns
<b>AI in Digital Engineering</b>	Automated Code Generation	AI-Powered Modernization	AI-Generated Test Cases
<b>AI in Data</b>	AI Driven Data Quality	AI-Powered Data Migration	Conversational Analytics
<b>AI in Enterprise Apps</b>	AI-Powered Process Design	Embedded AI Processes	AI-Assisted Master Data
<b>AI in Infrastructure</b>	Cognitive Self-service	AI-Driven Reliability	Self-Optimizing Cloud
<b>AI in Security</b>	AI-Driven Threat Detection	AI-Driven Incident Response	AI-Enabled Identity
<b>AI in Business Operations</b>	AI-Driven Customer Service	AI-Driven Underwriting	Autonomous FP&A Agents



**Modernize → Build → Operate**



# Scaling AI-driven delivery in IT operations and engineering

3

Modernization Co-pilots

Engineering Co-Pilots

Operations Co-Pilots



2

AI Agents  
Task Automation and Agentic Workflows



1

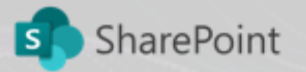
Knowledge Fabric  
Business and IT Ontology    Enterprise Knowledge Graph    Small Language Models

Knowledge Sources



ORACLE

servicenow



A global **manufacturing leader**

# Global Application Management through **AI First Operations Framework**

**>40%**

Efficiencies  
committed

**~30%**

Opex savings  
committed

**4**

Existing vendors  
replaced



A leading e-Commerce player in APAC

# S/4HANA Implementation Acceleration through Content Personalization

**300**

Project documents  
created using AI

**200**

Hours of video  
localization using AI

A large **financial services** company

## AI led Legacy **Migration & Modernization** at Scale

**55%**

Effort  
reduction

**30%**

Velocity  
acceleration

**200+**

Applications



A global **FMCG** major

# AI Assisted Creatives Marketing Designs for High-Speed Product Launches

**75%**

Effort reduction to  
create content

**40%**

Faster time to  
market

**30%**

Reduction in  
operations cost

A global **top-5 bank**

# AI Driven Personalized Campaign for Wealth and Asset Management

**12,000+**

Requests  
delivered

**30%**

Higher volume  
handled

**30%**

Increase in the  
open rate



A technology major

# AI Driven Customer Service With Service Copilots



**20%**

Improvement in  
throughput

**20%**

Enhancement in  
client satisfaction

**15%**

New business  
upliftment

# CUSTOMER ZERO

Infusing AI in the way we run our business

**Talent Supply Chain**

**Obligation  
Management**

**Employee Self Service**

**Investor Relations**

**Cybersecurity**

**Software Engineering**



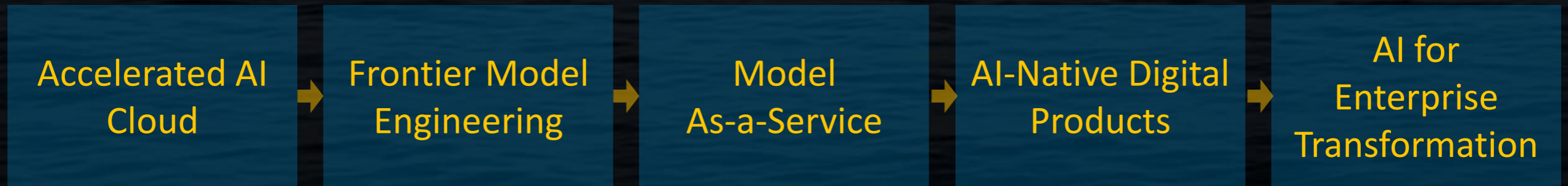
# 2

## EVERYTHING FOR AI

AI at scale,  
engineered together

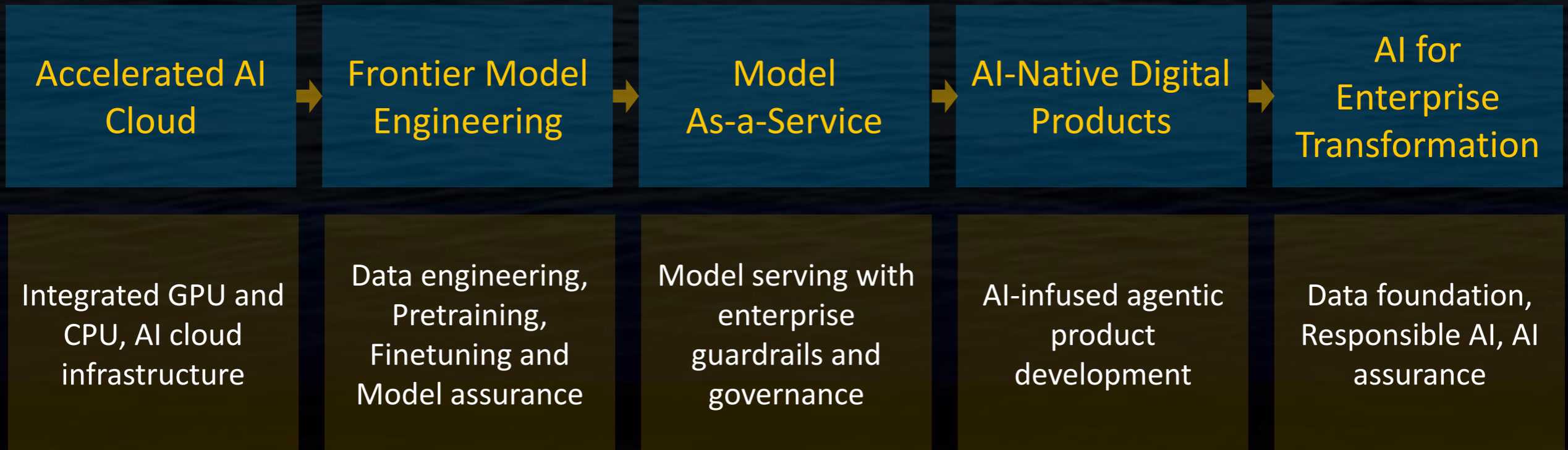
# The New Opportunity

in the emerging high growth AI value chain

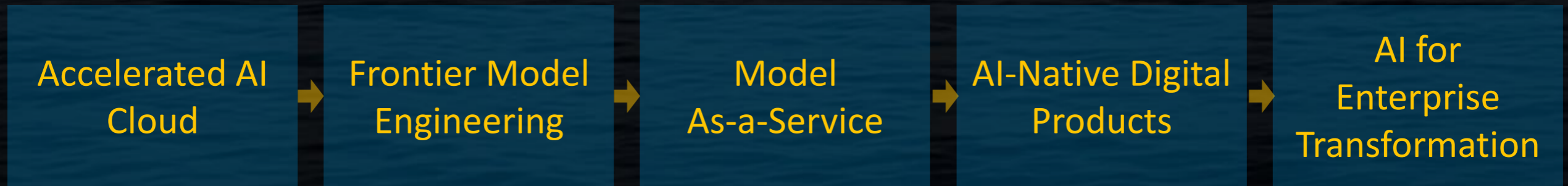




# We are building new offerings to capture this new opportunity



# With the strategic investments required to compete in this new AI economy



**AI Cloud**

AI Infrastructure  
GPU-as-a-service  
AI Cloud Services

**AI Platform**

AI Lifecycle Platform

Low-Code Studio, Model Safe-Listing, Agent Builder, Responsible AI

**Agentic AI Software**

Disruptive Agentic-AI capabilities for enterprise functions



# LTIMindtree AI Platform

- 1** Full-stack Generative AI Platform for enterprises
- 2** Designed for model interoperability, public/private cloud and extensibility with API endpoints
- 3** Enables all 4 levels of value out of Enterprise's content and data

LEVEL 4  
ACTIONS

**45**

LLM's onboarded onto platform

**10M +**

LLM requests per week

LEVEL 3  
DECISIONING

**75 +**

Plug & Play Services

**10**

Industry Micro-labs

LEVEL 2  
INSIGHTS

LEVEL 1  
SEARCH & SHOW

**50**

Best in-class Moderation Responsible AI





A global **construction** major

Building a domain language model **to codify engineering and quoting know-how**

**40%**

Faster tender management activities

**25%**

Reduction in time for risk prediction in contracts



A global **automobile** major

# AI-powered multi-tenancy Enterprise Search Platform

Powered by

**LTIMindtree AI Platform**



# 3

## AI FOR EVERYONE

Empowering people, humanizing AI



# AI For Everyone

Designed to deliver frictionless adoption

**AI  
THAT IS  
HUMANE**

HUMAN IN  
THE LOOP LEARNING

**AI  
FOR  
HUMANS**

CO-PILOTS TUNED FOR  
EVERY PERSONA

**AI  
FOR  
HUMANITY**

SOLVE FOR A  
BETTER WORLD

# Future Workforce

## Co-pilots for every persona



**Claims Agent**

**50%**  
Reduction in claims  
processing time



**Customer  
Service Agent**

**25%**  
Improved operational  
efficiency



**Software Engineer**

**30%**  
Improved developer  
productivity



**Marketing Planner**

**40%**  
Cost reduction for  
content creation



# Revolutionizing Wealth Management Value Chain with AI Twins



**9 AM**  
**Portfolio Impact & Meeting  
Priorities**  
Prioritize and schedules meetings  
with clients based on impact of news

**7 AM**  
**Market News & Sentiments**  
Identify market sentiments and  
summarizes impact to client  
portfolios

**1 PM**  
**Portfolio Re-balancing**  
Run simulation of future scenarios  
and provide optimized rebalancing



**4 PM**  
**Performance Summary**  
Help analyze own vs other  
advisor performance and  
portfolio performance

**5 PM**  
**Plan Next day & New clients**  
Summarize long research  
reports, generate personalized  
recommendations

# AI-powered Solution to make Underwriting more intelligent

**50%**

Increased  
underwriter  
productivity

**10%**

Improved  
retention rate

**5%**

Improvement in  
loss ratio

A **non-profit refugee** agency

# Racing to protect the **Rights of Refugees**

**25%**

Increased beneficiary  
services for refugees

**45%**

Helpdesk  
ticket reduction



# Monetizing Our AI Strategy

AI IN  
EVERYTHING

Challenger approach to  
grow market share &  
increase win ratios

Launch new services  
with a disruptive  
proposition

EVERYTHING  
FOR AI

Win in the new AI  
economy

Capture new enterprise  
spend

AI FOR  
EVERYONE

Frictionless AI adoption  
at scale

Win the talent war

Getting to the  
**Future, Faster.**  
**Together.**

