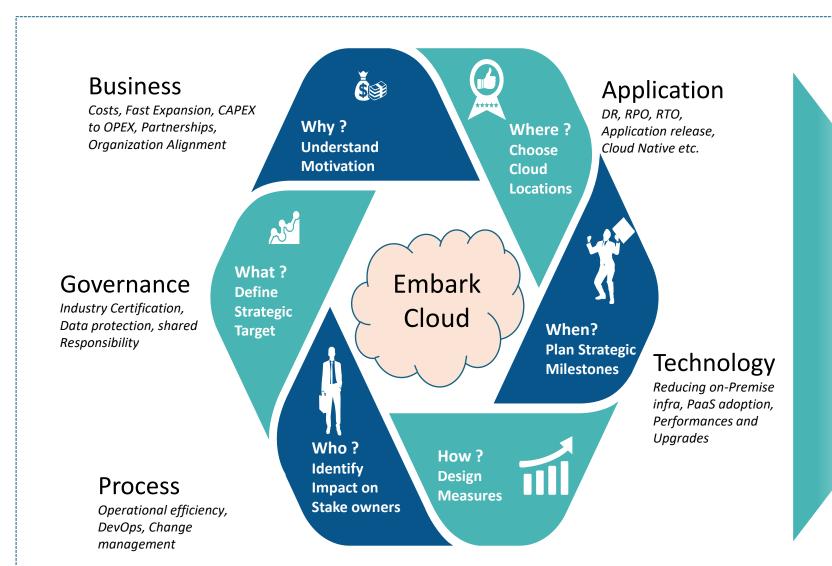
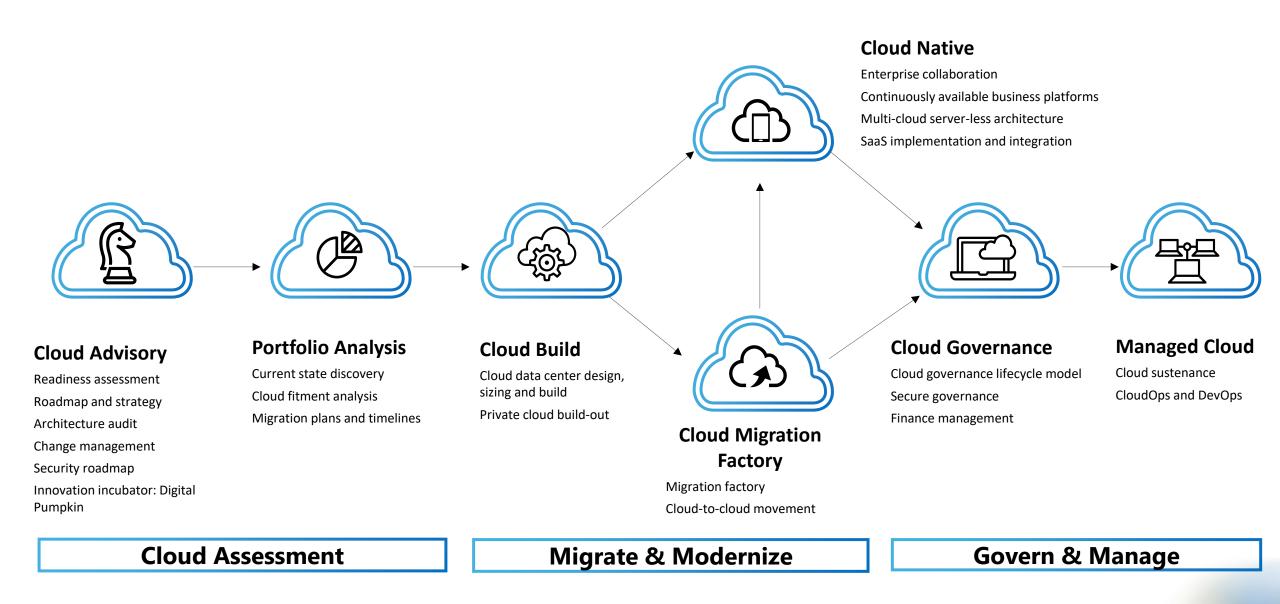
Embark Cloud for Cloud Strategy



Cloud Strategy Outcome

- Industry/Competitor Lens
- Stakeholder Lens
- Cloud Compliance Lens
- ❖ Technology Lens
- Emerging Cloud Themes
- Goals for Cloud Adoption
- Defining Success Criteria
- Future State
- Cloud Infrastructure strategy
- Enterprise Cloud Operating Model and Governance
- Multi-Cloud Platform Foundation strategy

LTIM drives Enterprise Cloud Strategy through a proven 7 Step Journey



Azure Capabilities



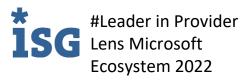


Azure Certified





Proprietary cloud Accelerators & Frameworks



Azure Credentials

- Azure Expert Managed Service Partner
- Global ITES 360 Partner.
- CSP Tier 1 Cloud Reseller in 7 regions USA, EMEA, APAC
- 15 Competencies 14 GOLD & 1 SILVER
- Microsoft CAF Partner
- One of the largest Azure partners with 6 Advanced Specializations
 - Analytics, Kubernetes, Al and ML, SQL & Win, DW migration, Modernization of Web App



Joint GTM

- Microsoft Azure Expert MSP 2023
- GTM on LTIM Canvas
- Joint Domain Solutions, Co-Sell & GTM
- Microsoft Business Unit & Azure CoE @ LTIM
- Focussed Cloud & Digital Transformation & Data & Analytics centric sales themes



Strategic Vendor

- MSIT Tool Development & Ops Support – Campus, Virtuoso Products
- Cross Domain Delivery
- Environment standardization -Vendor consolidation and optimization of efforts



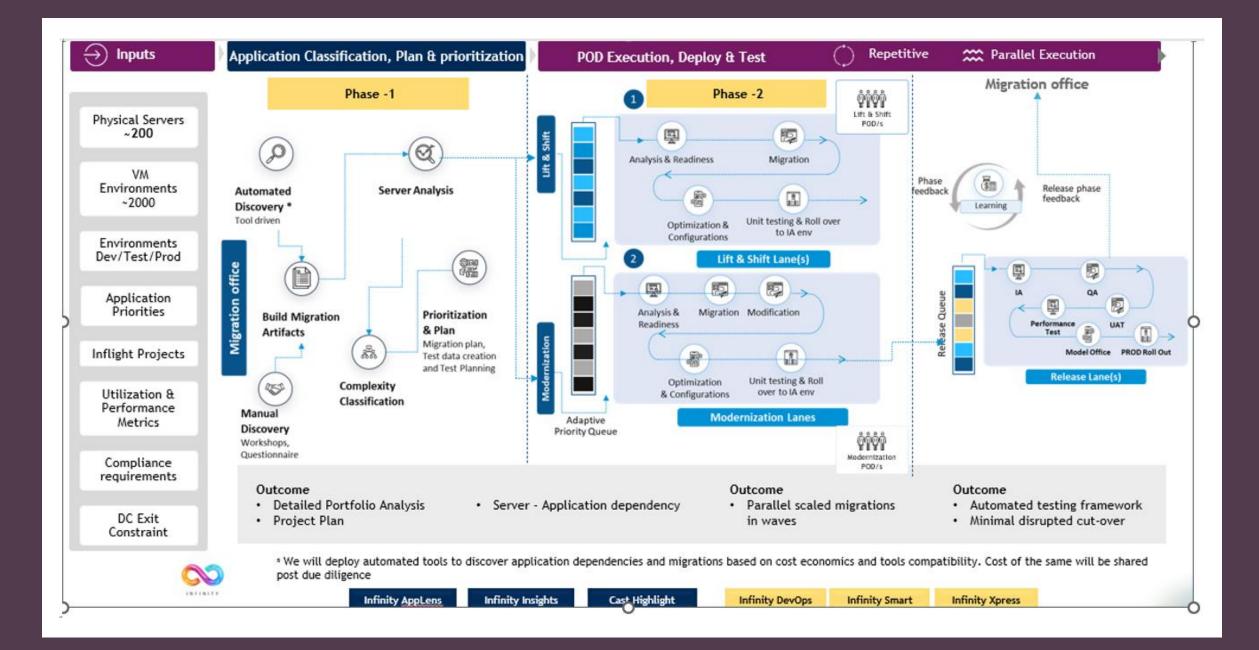
Customer

- L&T group is one of the Largest Microsoft Customers in India
- L&T group core apps are all on the MS stack e.g. Dynamics CRM, SharePoint, O365, Dynamics AX, Desktop, Azure Media Services, Lync, Exchange, Azure etc.



Deliver with..

- 35,000+ Assets in construction business connected, managed and monitored using Azure IoT
- HoloLens 3D Models piloted in L&T Realty
- IOT devices with GSM capabilities added for Azure Integration



AWS Capabilties

OFFICIAL LINKS

LTIM on AWS Partner Site

AWS Competency on LTIM Site









1600 +



AWS Certified Professionals AWS Accredited Professionals

15827 +



Partnerships & Accelerators



~85 **DC Exits**



1500 +

15+ Service Delivery **Validations**

10+

Years Experience with AWS

9 AWS Competencies



Machine learning

Microsoft Workloads

Data Analytics

Financial Services

Migration

Energy

DevOps

SAP

IoT

APN Programs



Immersion Day, WAR, MSP Program, ACE **AWS Marketplace**



Service Delivery Programs

AWS Database Migration Service **Amazon EKS Amazon CloudFront**

AWS CloudFormation •

Amazon RDS

Amazon EMR Amazon Redshift **AWS Lambda**

Amazon API Gateway

Amazon MSK Amazon Kinesis

Amazon DynamoDB

AWS WA

Amazon IoT Core

Joint Ventures



Access to funding of \$16 M+ for initiatives, leveraging the reStack agreement

Technical Support from AWS Architects, ensuring Well **Architected Solutions**

Enablement & Joint Trainings, via Immersion Days

Sandbox, POV and MAP Funding

Partner Certifications



Premier Tier Partner

Managed Service Provider

Authorized Commercial Reseller

Public Sector Partner

Solutions Provider

SopenSearch Partner

Beta Partner Bedrock

© Consulting Partner

Migration Partner

Google Cloud @ LTIMindtree







1100 +**Google Cloud Certified**



3200 +**GCP Professionals**



Accelerators

28+ Horizontal

Solutions

Assets

our

everaging



Industry Solutions



70 +Customers



100 +Migrations

Migration, Modernization & Integration

Accelerated development on GCP to modernize apps Containers API | Integration | Workflows

Data Analytics & Machine Learning

GCP native Data Engineering & Data Science solutions Data DW | DB | AI/ML | BI

Managed Services

Cloud Operations | Cloud Governance | SRE | FinOps For App, Data, ML, Al Workloads

SAP on GCP

Migrate SAP on GCP to leverage cloud scale & resiliency SAP S/4 **HANA**

GenAl

Use Case Build | Management | Operations

Canvas Eureka

Automation framework and toolkit for accelerated data modernization journey to GCP BigQuery.



INFINITY Express

Automated multi-cloud infrastructure provisioning & migration



Assess cloud readiness, get insights on ops & governance

Canvas.Gear/Al

Cloudxperienz

Platform for end-to-end Multi **Cloud Management Services**



Autonomous cloud governance and Reporting. A platform built to monitor and manage multi-cloud environments

SAP LAMPS

Tools and accelerators to industrialize the cloud migrations of SAP workloads with comprehensive insights into the migration lifecycle

Our Focused Offerings

























Credited as Resell Partner for GCP & working on increasing the overall benefits in terms of discount and enterprise support cost

Google Partner of the year 2024 for Manufacturing

End to End Cloud Service Offerings

Cloud Strategy Consulting

- Cloud Selection
- Cloud Readiness Assessment & Business case
- Cloud Migration Planning
- Cloud Architecture Blueprint (IaaS / PaaS)
- Cloud Centre of Excellence
- Industry Cloud Blueprint

Cloud Launch Pad services

- · Next Gen PoV briefing
- Proof of technology / concept
- Services/platform/tool evaluation

Cloud Migration (6R disposition)

- Lift & Shift (Rehost)
- Lift-Tinker-Shift (RePlatform)
- Application Refactoring
- Lift-Transform-Shift (ReArchitect)
- · Cloud to Cloud Migration (AWS to Azure,
- · Azure to AWS, PCF to OpenShift)

FinOps

- Cloud Cost Management
- Cloud Cost Optimization
- Cloud Cost Reporting
- Cost Control Guardrails

Cloud Modernization & Transformation

- Application Containerization (Kubernetes, Docker, EKS,
- Amazon Fargate, GKE, AKS, Anthos, ARC)
- Serverless Adoption (Microservices, Amazon Lambda,
- Microsoft Functions, etc)
- Re-engineering application for Cloud Native and PaaS
 - SaaSification
 - Batch Transformation
 - Legacy Mainframe to Cloud Native
- Database Replatforming & Decomposition (Oracle to
- Postgres, RDBMS to NoSQL/Graph)
- Legacy to OSS Transformation (Windows to Linux, RHEL to Linux, WebSphere/WebLogic to Jboss)

Cloud Managed Services

- 24*7 Monitoring & Support
- Incident Management
- SLA based Support
- Site Reliability Engineering
- Backup and Restore

Cloud Optimization Exercises

- · Well Architected Audit
- Cost Optimization
- Security Hardening

Cloud Application Engineering Services

- Cloud Native Application Development (Full stack, microservices, service mesh, containers)
- Digital Platform Engineering (End to end Mobile, IoT/IIoT, Cloud Native, Edge, Data, AI/ML etc.)
- Integration services (API, ESB, BPM, Step Functions, Logic Apps, etc)

DevOps/DevSecOps Consulting

- Assessment strategy and roadmap
- Tool selection and harmonization
- ALM and RLM Automation
- DevOps as a service

Cloud Infra Engineering Services

- Cloud Infrastructure Design
- Cloud Landing Zone setup (Compute, ntwk, Storage)
- Cloud Governance & Security (RBAC, Compliance, IAM, Data Protection)
- Multi Cloud / hybrid cloud setup
- Cloud BCP
- Well Architected Audit

Cloud Assurance services

- · Penetration testing
- Performance testing
- Chaos engineering
- Application testing

Data on Cloud

- Data Lake
- · Data Warehouse on Cloud
 - Snowflake on Cloud
 - BigQuery Omni
- Data Analytics / BI on Cloud ETL/ELT

Al on Cloud

- · Al Solutions on Cloud
- Machine Learning on Cloud
- · Chatbots on Cloud

IOT on Cloud

· IOT Solutions on Cloud

ERP on cloud

- SAP to Cloud
- ORACLE EBS to Cloud
- JDE to Cloud

Our Solution tenets and associated interventions to drive Nextgen Operations

Interventions and Elements Solution Themes Leverage Enterprise cloud Team to drive operations & efficiencies across Azure. GCP and **AWS Cloud Agnostic** Adopt Toolset and strategies to enable multi-cloud experience Robust Cloud Governance with unified product across AWS, GCP and Azure 4-dimensional automation strategy to – Eliminate, Predict, Accelerate and Delight **Self-Service and** **** Promote Self-Service leveraging ServiceNow and reusable cloud automations **Automation 150+** automation scripts and bots to accelerate adoptions Extend our IP Infinity Ensure to drive multi-Cloud governance and Discipline' **Cloud Governance and** 盘 Cloud **FinOps** Operationalize **FinOps** and continued consumption optimization Managed **Services** Utilize Automation 1st approach to deliver efficiencies **Proactive & Intelligent** Drive Predictive Ops through Event Correlation and AI driven Automated Resolution **Operations** Leverage LTIM automation platforms - Canvas AlOps, and extensive BOT libraries **Modernize Ecosystem &** Collaborate to accelerate **Cloud adoption**, rollout new services Maximize the value Fast-tracking the migration using our 'Migration Factory' (Tools, Framework, resources) stream Automated Tagging Strategy to assign Business metadata for accurate understanding of **Tiered Service based on** user group and reflection of business priorities **business Criticality** Timely support and warm transfers ensuring performance without any **productivity impact**

MICE is a tried and tested framework designed to support enterprises with varying support needs including Major Event Support, Advanced

Security Management, Deployment Heavy Systems Support and more.

Managed Services: Managed Cloud Framework (MCF)



Cloud operations

- Patch Updates
- Log Management
- Deployment Support
- Incident Management
- Change Management
- Service Request Management
- Problem Management
- Coverage 24/7 or
- 8x5 with P1 during Off business hours



DevOps automation

- DevOps Automation
- DevOps Process
 Identification
- DevOps Workflow
- DevOps Management
- Deployment Support
- Rollback Support
- Weekend Deployments

Supported Technologies

- Terraform
- Jenkins
- Ansible
- Chef
- Cloud Formation Puppet



Cost optimization

- Cloud Utilization
- Capacity Management
- Upsize/Downsize Servers
- Reserved Instance Planning
- Auto Start/Stop of Non-Production Systems
- Deletion of Unused Services
- Re-architect for Better Performance
- Spot Instances Planning



Governance & Reporting

- ITSM Based Ticketing Tool
- Establish Governance Policies
- Implement Approval Process
- · Strict Adherence to SLA
- RBAC
- Data Sovereignty
 Management
- Access Key Protection
- Daily, Weekly, Monthly Reports
- Uptime Reports
- AWS/Azure Audit Reports



Security & Compliance

- Cloud Native Security
- Access Management (Users, Groups, ACLs)
- VPN Support
- Firewall Support
- SSL Management
- DDoS Monitoring & Support
- WAF Management
- Anti-Virus Protection

IPs

Canvas AlOps CloudXperienz

Canvas DevOps

Infinity Ensure

Infinity Ensure

Infinity Ensure

Full Stack Digital Operations (FSDO) to improve resilience of apps, efficiency of service delivery and TCO savings

- 1. Digitize IT Operations and adopt platform led delivery by integrating tools, processes and data sets across service value chain:
- Adoption of SNOW as the platform of truth
- Engineering platform led delivery Adoption of microservices / APIs for integration and Data as horizontal platforms across the service value chain
- Canvas owered AI/Ops platform
- Purposeful Transformation Strategy for "Growth" with measurable outcomes
- 3. Synergies between teams and BOTS as virtual engineers
- Intentionally designed Squads to manage interdependencies across distributed systems to achieve hyper-collaboration and drive hyper automation

Platformized Ops

Productized IT platform

Harmonized Tech

FSDO breaks operational data silos and provides contextualization, observability, and visibility across IT operations

- 2. SQUAD & TRIBE model for a true productized IT service delivery
- Productized SQUAD & TRIBE model for SAP and custom COTS / SaaS / Bespoke apps
- Tribes aligned to business Process as a common language between business & IT
- **SRE adoption** as feasible to help Kraft move to "Zero Downtime"

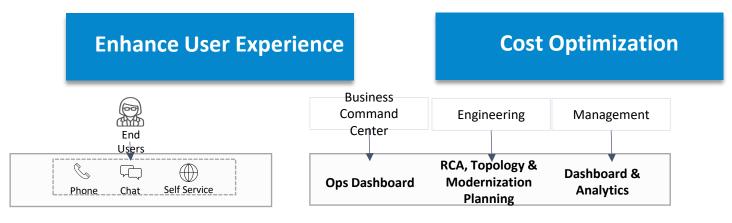
4. Proactive, Predictive & Unified IT Operations:

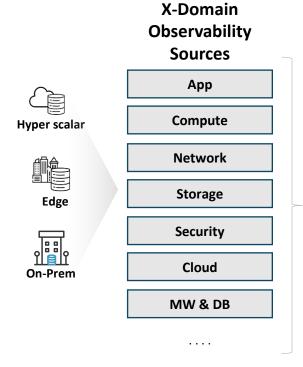
- Proactive, predictive and unified IT operations by Converged Ops team for better MTTR & MTBF
- Joint innovation workshops powered by design thinking principles to reduce TCO and improve quality of services

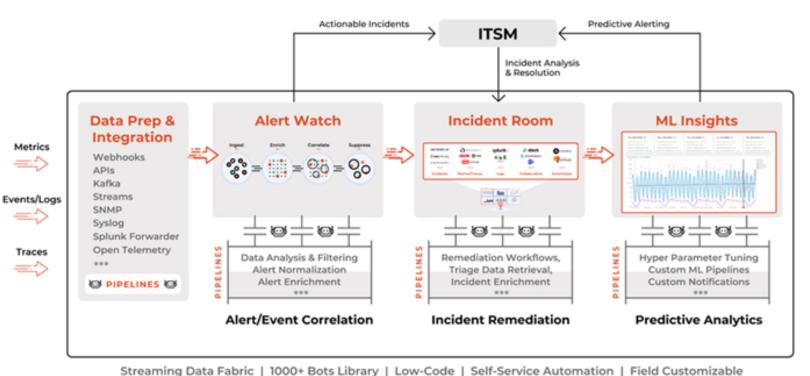
Synergized W2O (Ways 2 Operate)

AIOPS Platform

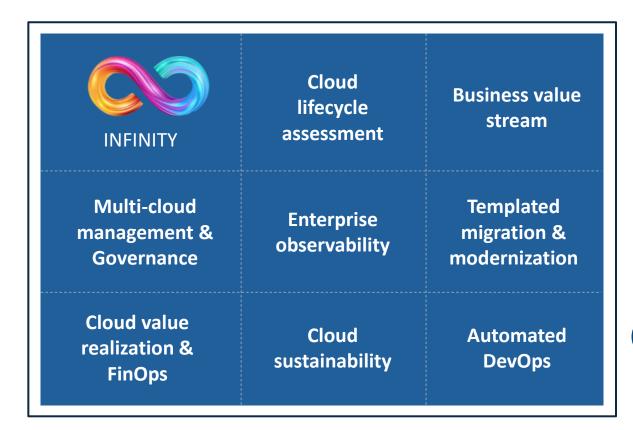
Unification of IT Operations







Infinity Platform – Powering End to End Cloud Lifecycle Management



- 1 One of the only end-to-end cloud lifecycle platform
- Industry NorthStar MFG After Sales, Automotive Supply Chain, BFS Retail, Insurance Policy & Claims
- Focus on next gen features:
 - Infinity Green to optimize cloud carbon footprint
 - Infinity Watch Business lens to Observability
 - Infinity Spark Operation for new Stack
 - Infinity Micro Mono to micro recommendation & Transformation
- 4 Marketplace of cloud-based business solutions

5 Industry North Stars150 Business Procs

200+ Managed Accounts 3000+ WAR remediations

75+Cloud lifecycle solutions

\$30MSavings Delivered

50% Lesser time to Containerize & Deploy

1MBot interactions per month



Delivered through Infinity Marketplace - Ready to use solutions



Infinity AppLens

App Assessment tool for cloud strategy and modernization



Infinity Insights

Infra portfolio assessment for cloud readiness.



Infinity Xpress

Automated multi-cloud infrastructure provisioning & mgmt.



Infinity DevOps

Self-service DevOps platform & persona-based governance



Infinity Modernization

Modernization toolkit for Cloud Native transformation



Infinity Watch

Connect multi-cloud observability platform



Infinity Ensure

Autonomous multi-cloud governance and FinOps platform



Infinity Green

Multi-cloud sustainability



Infinity Botzer

Enterprise Chatbot platform for automated conversational workflows



Infinity LAMPS

Platform for all SAP on Cloud migrations



Infinity J2C

Autonomous multi-cloud governance and FinOps platform



Infinity Spark

Operations for new stack on cloud



IPs & Accelerators

CloudXperienz

- Gain complete landscape oversight, minimize risks, ensure security and compliance
- Govern enterprise-wide cloud resources via fast, consistent, and easy-to-use experience
- Accelerate multi-cloud adoption with automated provisioning and deliver enterprise cloud resources



- End to end Infrastructure discovery tool
- App to Infra mapping
- Provide details to create application wave group for migration



- Self Service Portal for Provisioning IaaS & PaaS on Public Cloud
- Cost Optimization for public cloud consumptions



- DevOps
- Enables integrated platform led delivery
- Engineering platform-led delivery model, which is an accelerator to enable an automation-first approach
- CAPE powers full-stack teams with innovative ways to drive agility and improved productivity

Infinity Insight

· Comprehensive suite of pr

canvas = aiops

- Enables AI insight fueled Digital IT operations
- Reduces toil by automating repetitive SOP based tasks
- Rich persona-based insight for effective decision making
- IT to Business correlation
- Anomaly detection and Predictive analysis
- Automated Knowledge building

Traditional Model Converged Operations Out-Focus on Business KPIs, Focus on availability and performance of technology parameters comes Experience levels Configured to provide technology centric view **Technology Focused**, Configured for end to **Technology** end business centric and functional view

Level 1 / Level 2 / Level 3 skills in each of the technology towers being managed (E.g.: Server, , Storage, Database etc.)

Higher "tribal and siloed knowledge"

A technology aligned tower-based structure (Windows Team, Storage Team, Database Team etc.)

Responsibilities limited to technology tower (Server team does not do Storage tasks)

Process

People

Highly cross skilled team with skill adjacencies supported by specialized technology SME's on escalations



Unified view system driven knowledge management



Function based team – A leaner cross functional & cross technologies team supported by SME Pool



Responsibilities based on functions spanning all technology areas (Example: Incident Management, Service Request Management)

Benefits Of Converged Ops Operations Model

Faster resolution – Lower MTTR through a high skilled cross functional team and faster triaging Leaner support teams enabled by cross skilling across skill adjacencies

Enhanced single view of knowledge base across teams for faster co-relation and triaging

Enhanced experience for end user

LTIMindtree Automation (AIOps) Capability summary

Key objectives: Automation readiness; Automation coverage & Maturity; Value creation; Automation as a Culture; Automation IPs;

110+ Clients

15K+ **Trained Engineers** 5000+

Bots Live

Reusable BOTS

1400+

Platforms

Tools & Accelerators

Point solutions

Key Uniqueness



AUTOGRIT[™] industry 1st Automation (AIOPS) transformation framework **TM – India, UK, EU** (US in progress)



Platforms (IPs): Canvas AIOps platform, Automated ITOPS Simulation platform, Canvas Appscribe

Tools & accelerators: Canvas Opsight, iPPM, ACE Portal, Bot UMT, Automation CMI, IRex etc.



#1 First Global patent : #5 Patents In Progress received

Key Offerings



AIOps Services

- **AIOPS Automation Advisory**
- **Automation BOT Engineering**
- Automation BOT Management Service
- OEM Marketplace (ServiceNow & AWS)



AIOps Products

canvas = aiOps

(Platform ++)

canvas = OPSIGHT (Tools/ Acc. ++)



(Solution++)

Key Alliances and Partners

servicenow











Our Intelligent Automation Capability Helped Customers Across Industries **Realize Large Business Benefits**













#11 LTIM Ranked as Leader, and in 4 of them Canvas AIOPS is I mentioned as a Strength.

Gartner

Mentioned Canvas **AIOPs** platform as "strengths" in PC IT Transformation Report 2023 & LTIM recognized as "Visionary"

NASSCOM

Mentioned LTIM's definition of AIOps along with IPs and case studies in their "The Key to Achieving Tech Agility report".

Digital IT Foundation Transformation Services Digital IT Foundation Consulting and Advisory Services Private Cloud Public Cloud Edge **Digital Workplace Database** and Advanced Service **Transformation** Connectivity Services Services Services Middleware Transformation **Platforms** Services Services Private Cloud As A Cloud Platforms **Edge Compute** Cross functional Database SDWAN As a End user Device design and Build Solutions Services as a service Services and SIAM Migration to Service WiFI6 and Private Infrastructure Cloud Migration Open Source for · VDI design and Service Now Cloud/Open Cloud Native Edges 5G deployment Service Analytics Source Engineering DC Modernization Modernization SDLAN Workplace and reporting Cloud Database platforms and DC Exit Cloud FinOps Transformation Collaboration Business Well Architected Middleware PaaS services (M365...) Infrastructure Cloud Observability Cyber Resiliency Workplace Reviews solutions Services Interconnects · Open Source for Industry Cloud OT networks ITNomics (IT cost experience **Private Cloud** Solutions solutions take out) Security Services (User, Private, Public, Network security and AI enabled SecOps) Program and Service Delivery Management

Full Stack Digital Operations (Ops Resilience and Reliability Engineering, Gen AI and Extreme Automation)



13,000+

Hybrid Cloud, Network, Stora & Backup, Database and Middleware Consultants



500+ PB Storage











Managed Public

Cloud Services for Mid markets

Recognitions

Innovator
Digital Workplace

AVASAN'

Leader In Hybrid

Enterprise Cloud

Services

Leader in Run

Capability







8500+

Cloud Certified
Consultants













LTIM Cloud adoption Framework



Smart Network Services Offering Overview



Data Centre SDN Solutions

Data Centre Networks & Software defined data centres

Cloud / Hybrid cloud DC Networking

Data Centre migration from legacy to SDN

DC Automation for Design, Build and Manage



Digital Enterprise Solutions

Software Defined LAN (SD LAN)

Centralized LAN deployment and management across sites

Wireless Networking

Next generation Wireless networks and security for enterprise networks

Wi-Fi solutions for industry verticals

Micro-segmentation

Enable enterprise network to segment their networks into smaller isolated segments to reduce attack surface and minimize risk



Edge Connect Solutions

Software Defined WAN (SD WAN)

WAN transformation & migration to Software defined WAN

SASE Solutions

Uniform advanced security to users connecting data center, branch and cloud resources through different sources

5G Solutions

5G solutions for different enterprise use cases



Managed Services

Services

Platform based network operations ensuring enhanced observability, agility, security, scalability and performance

Professional Services

Consulting and professional service offering to execute network assessments, POC's and transformations

Network Proof-ofconcept as-a-service



Consulting...

- Database Design and architectural reviews
- HA And MAA design solution
- DR /Design and Build
- Database auditing
- DB consolidation
- AIOPS automation Solution
- Database upgrade And Migration Path Solutions
- DB Modernization





Transformation ...

- Cross-Technology DB Migration
- Cloud and Data Center Migration
- Heterogenous migration solution
- Database Consolidation And Standardisation
- Mundane Task Automation
- Database Tools optimization,
 Remediation and Consolidation
- Factory based Continuous upgrade/ migrate Framework



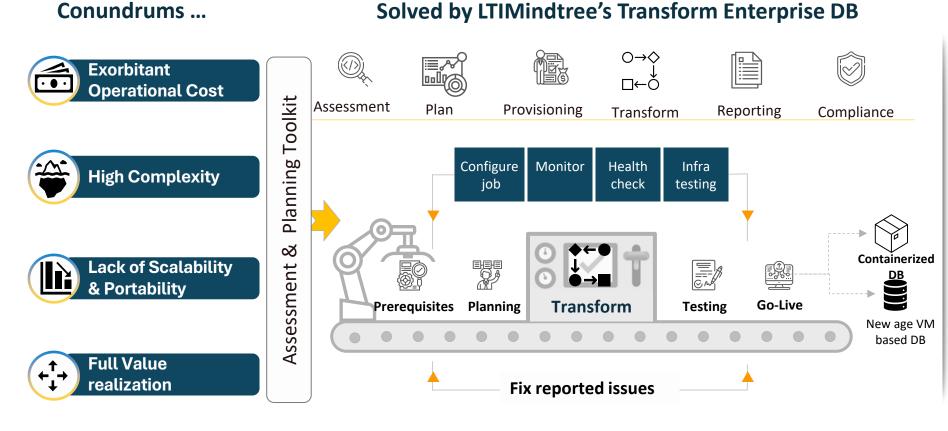
Operation...

- Managed Database Service
- Converged DB Operations
- User / Schema Management
- Performance Management
- Implementation of HA and DB Replication Support
- Database Backup And Restore
- Database Optimization
- Security Management
- Continual Service Improvement
- DR Operational Support



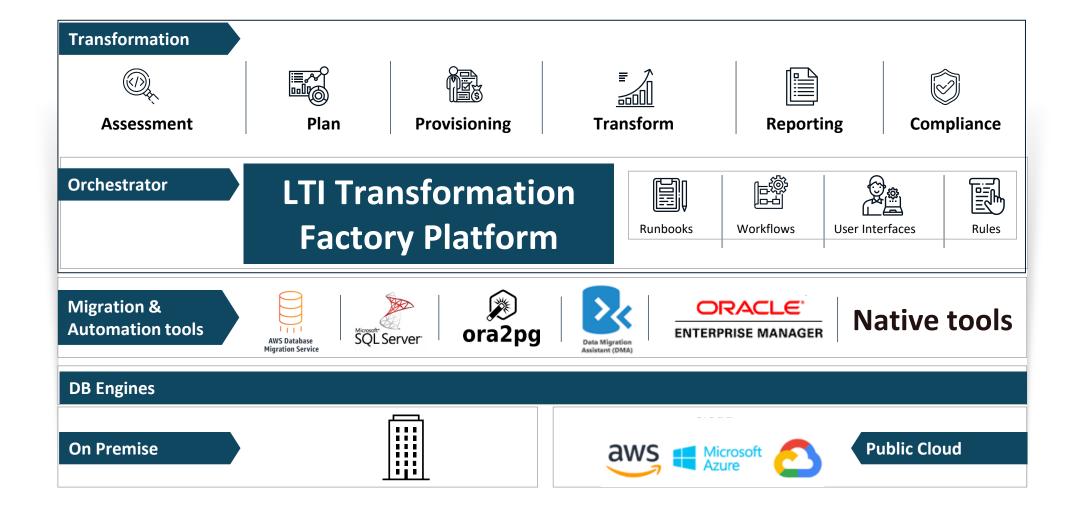
Service Offering: Transform Enterprise DB

"Create composable databases out-of-the-box to enable license cost reduction, efficient operations & database containerization for portability, unpredicted scalability & resiliency"

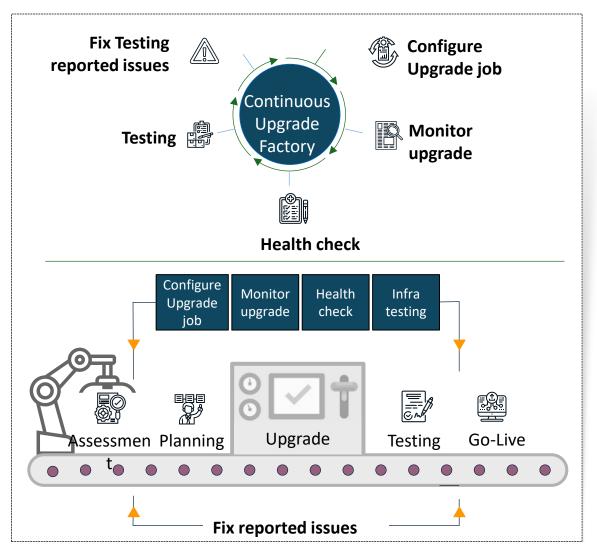


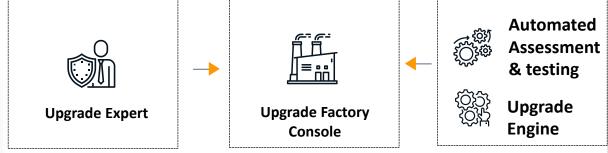
To Deliver...

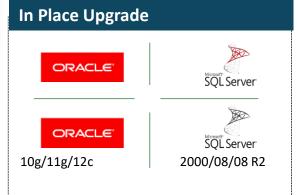
- Reduce licensing cost by 20-50% (Depending on target database engine)
- 20% time back to engineer through mundane task automation
- Shift forward to microservices – Portability, agility & scalability
- Implementation of SLO, SLA, SLI

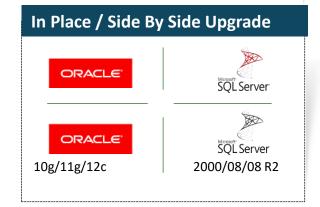


Offering - Continuous DB Upgrade Factory







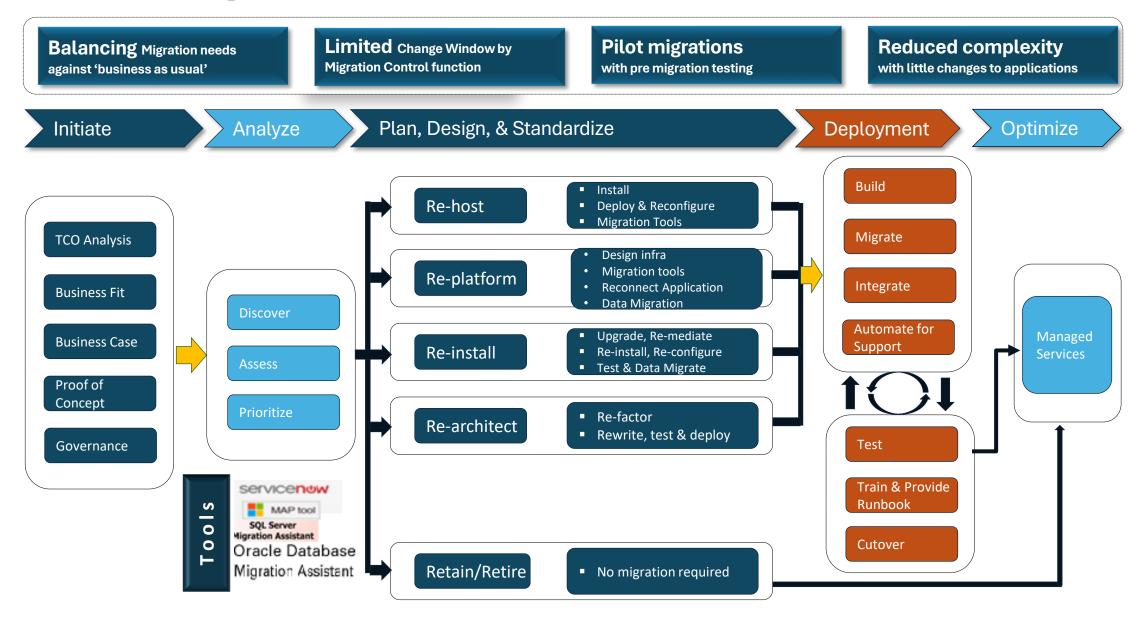


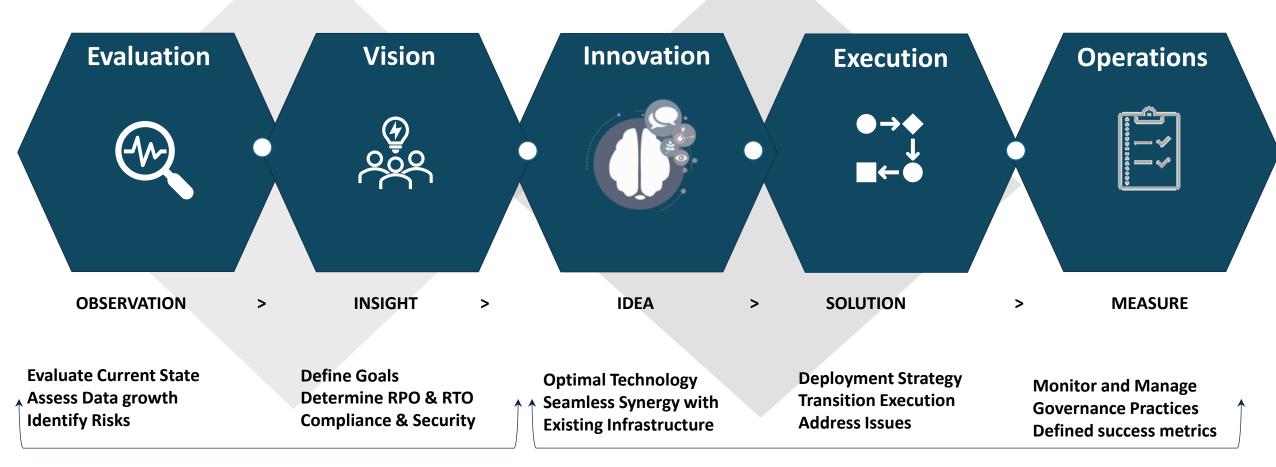
Tool based Replication for near zero downtime upgrade

Non-Production			
Physical	VMware/	Public	
Server	Hyper-V	Cloud	

Production			
Physical	VMware/	Public	
Server	Hyper-V	Cloud	

Database Migration Framework





Strategy

Solution

Portfolio of services offered



Consulting Services

- TransformationRoadmap
- Storage and Backup Optimization
- Assessment and auditing



Transformation

- Design Low level design
- Build & pilot migrations with premigration testing.
- Migration



- 24x7 Monitoring and administration
- Support based on new age delivery capability.

Key differentiators



Strong and Long-Term Customer Relationship



Proven Consulting/ Transformation & Management experience



Experience of handling large and Complex programs



Automation through Tools and Accelerators



One Stop Shop for Storage Operations/ Transformations & management



SOP's and Runbooks for transition and Operations

Transformation Journey

Opportunity

- Business Centric Development •
 Delivering solutions that focuses on satisfying specific business needs
- Solution Development
 To build and design new solution or service or reengineering of an existing system
- Address Limitations
 Understand and address the limitations of existing solution

Embark Transformation

Need for a Strategized holistic vision to roll out the roadmap for the Transformation journey

- Refining requirement
 More clarity and insights needed for defining the scope
- Innovation
 Curate an innovative solution that meets the organization's goals

Key Principles

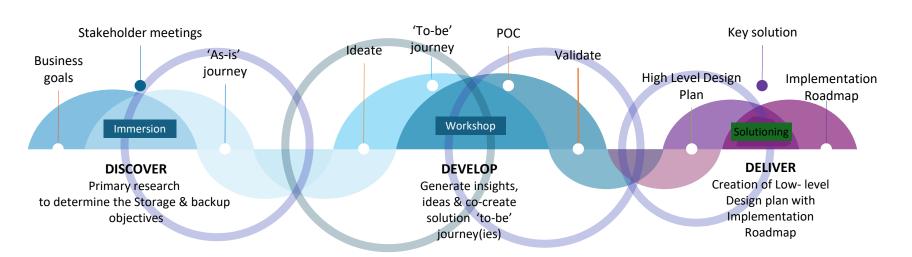
- Classification & Prioritization
 Categorize data based on its
 importance, sensitivity and regulatory
 requirements
- Security

Prioritize security in both storage and backup by implementing robust security practices

Scalable Architecture
 Design an architecture that can easily scale to accommodate growing data volumes

- Automation & Orchestration
 Leverage automation and orchestration framework during implementation
- Implement Monitoring tools to continuously track health of systems
- Testing & Validation
 Implement testing standards to validate the design before implementation

Design Led Solution Delivery



Key Benefits



Improve Delivery Experience



Meet objectives and expectations



Meet Transformation timelines



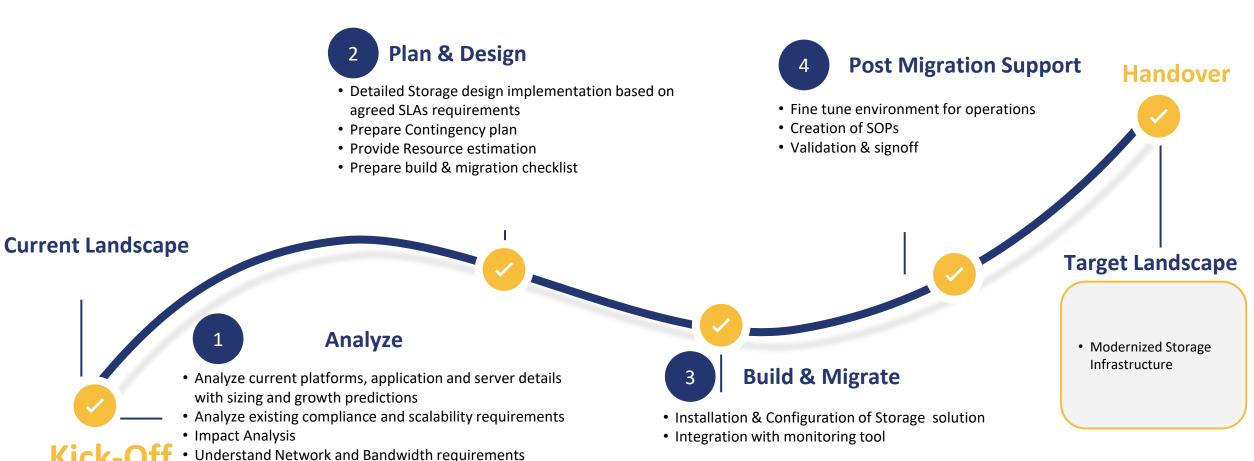
Reduced Risk during
Transformation Journey



Innovative Solutions and Offerings

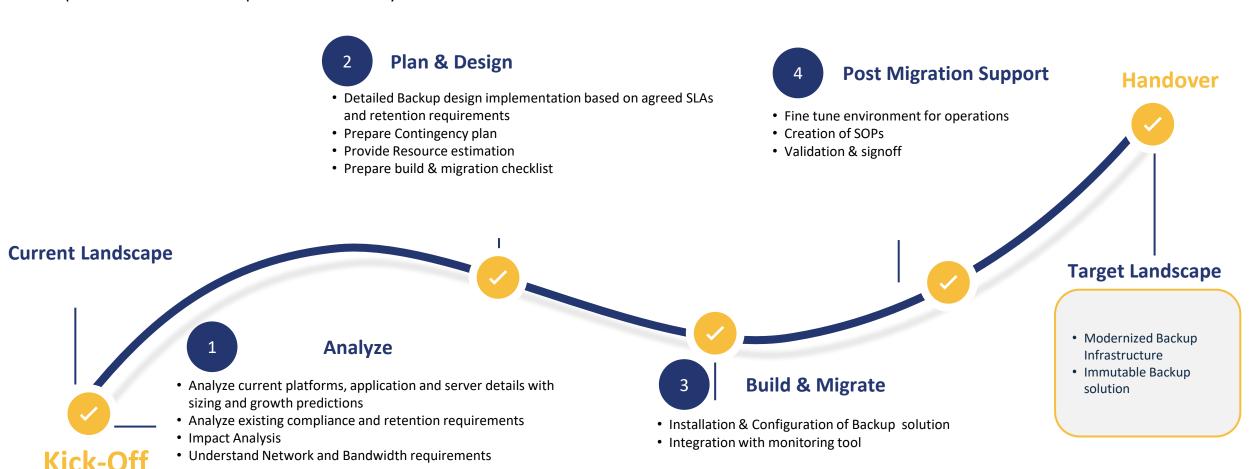
Approach for Storage Implementation

LTIMindtree recommends a proven **four-step** process designed to modernize Storage infrastructure, examine risks associated with Storage implementation and run operations efficiently

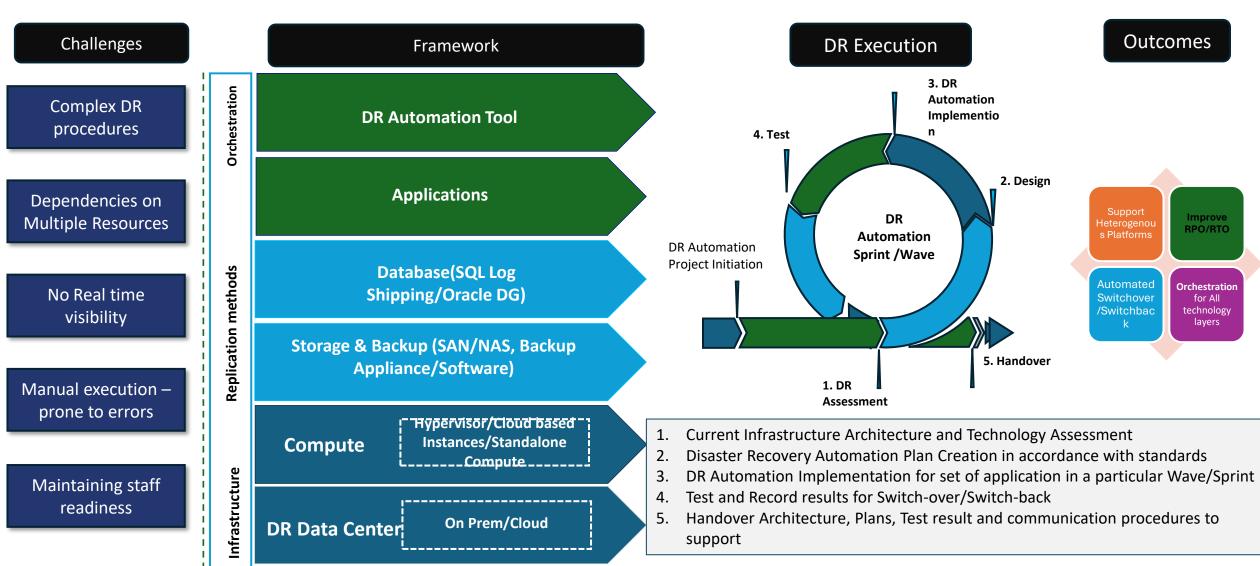


LTIMindtree's Solution Approach for Backup Modernization

LTIMindtree recommends a proven **four-step** process designed to modernize Storage infrastructure, examine risks associated with Storage implementation and run operations efficiently



DR Automation provides automated failover and failback in conjunction with all the critical tiers in the infrastructure contributing to the overall resilience. Along with Unified CXO Dashboard with real time seamless information that empowers the stakeholders/
executives



Consulting and Design Services

- Infrastructure assessment for Cloud adoption
- Technology refresh roadmap
- IaaS/PaaS enablement
- POC/reference architecture creation
- Infrastructure service analytics

Transformation

- Hyperconverged infrastructure solutions
- Platform migration and simplification
- SDDC (Software-Defined Datacenter) implementation

Operations

- Server & OS management
- Server provisioning, decommissioning and upgrades
- Server patching and Security management
- HA/DR design, implementation, and support.
- Provision of hosting space, electricity, and network connectivity for client servers
- Smart hands and feet support for hardware break-fix and IMACDs at DCs and data rooms

Portfolio Of Services Offered

Consulting Services

- TransformationRoadmap
- Storage and Backup Optimization
- Assessment and auditing

Transformation

- Design Low level design
- Build & pilot migrations with pre-migration testing.
- Migration

Operations / Continuity Services

- 24x7
 Monitoring and administration
- Support based on new age delivery capability.